



December 10, 2004

Jeffrey Bendix  
BENDIX Imaging, Inc  
320 First Avenue NE  
Watertown, SD 57201

Dear Jeff,

We wanted to take an opportunity to thank you for the excellent service that you provide to us. Our long-standing relationship with you has provided us the opportunity to experience many of the services you provide. We have been most impressed with the helpful attitude displayed, as well as your wonderful response time. You have demonstrated your willingness to take on and meet challenges when we needed it.

We look forward to our ongoing business relationship and wish you the best.

Sincerely,

  
Melanie Wiegert  
Director of Human Resources