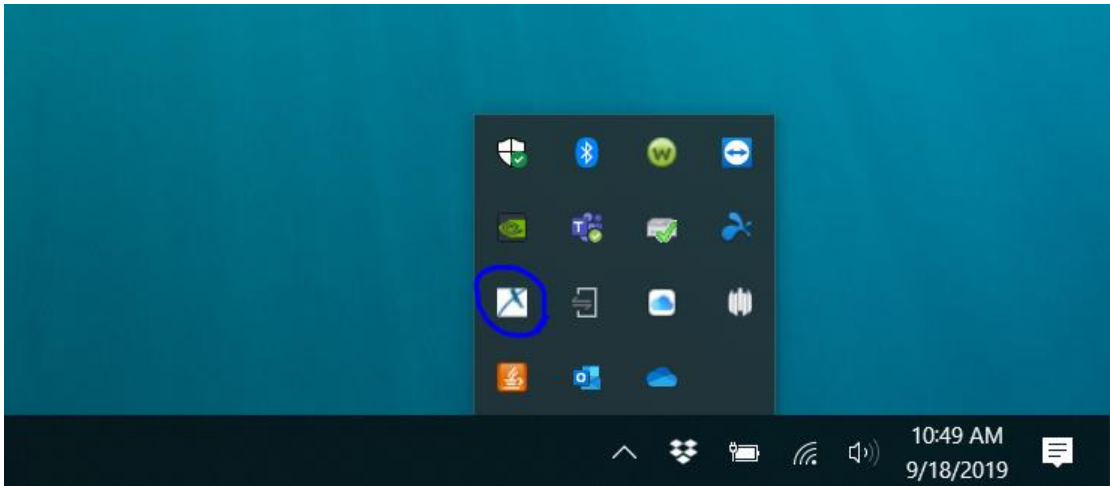
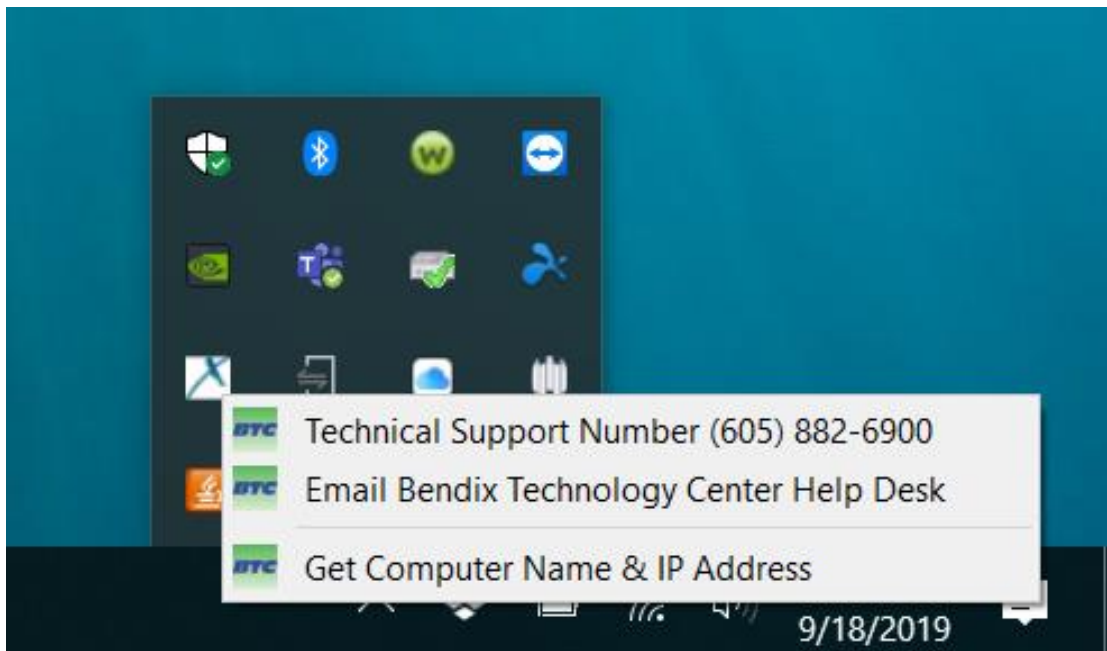


Detailed below are instructions on multiple methods of contacting us or requesting technical support.

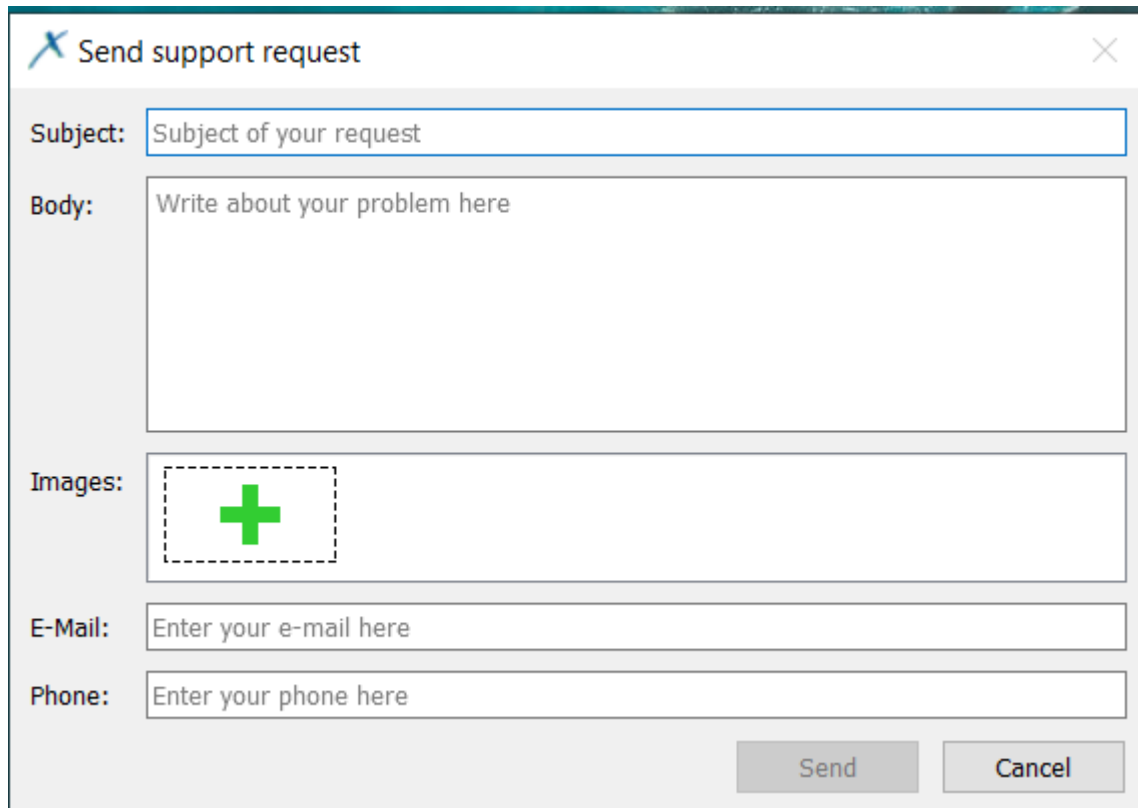
If you are one of our Managed Services clients, simply look for the X icon on the bottom right of your screen as circled below.



If you click the X you will see several options displayed as shown below. You may call our main telephone number, or you can email us directly from this link as well.



If you click the email option, the following box will be displayed. You can explain the issue you are experiencing for our technicians to begin working on your problem. If you click the Green + in the Images section, that will allow you to attach images or take a screen shot of your computer so our technicians can see the problem or error message you are experiencing. This will help them resolve your issue more quickly.



The image shows a dialog box titled "Send support request" with a close button (X) in the top right corner. The dialog contains several input fields and buttons:

- Subject:** A text input field containing the placeholder text "Subject of your request".
- Body:** A large text area with the placeholder text "Write about your problem here".
- Images:** A section containing a dashed rectangular box with a green plus sign (+) inside, indicating where to click to add images.
- E-Mail:** A text input field with the placeholder text "Enter your e-mail here".
- Phone:** A text input field with the placeholder text "Enter your phone here".
- Buttons:** Two buttons labeled "Send" and "Cancel" are located at the bottom right of the dialog.

When you click send this will open a Service Order directly in our ticketing system and it will be assigned to the appropriate technician that can work on your issue as soon as possible.