

## Setting up Managed TeamViewer for Remote Connection

If you need a vendor to assist with a software issue, you can setup the TeamViewer we have installed on your computer for a remote connection and provide those credentials to the vendor. Please follow the steps outlined below on your workstation to allow the remote connection.

Right click on the Team Viewer icon 😔 in the lower right-hand corner of your screen where all the icons are located.

Show status dialog			
Options			
Add to Computers & Con	ntacts		
Buy license			
Open log files			
TeamViewer website			
About TeamViewer			
Check for new version			
Exit TeamViewer	100		7.91

Select (left click) on Options and the following screen will appear.

General	Options for access to this computer				
	Personal password (for una	attended access)			
Audio conferencing	Password	•••••			
Video	Confirm password	********			
video de	Manage additional Passwor	<u>ds</u>			
Advanced	💡 🔲 Grant easy access	Configure			
	Random password (for spo	ntaneous access)			
	Password strength	Disabled (no random password)			
	Rules for connections to this computer				
	Windows logon	Not allowed			
	Black and whitelist	Configure			

Select (left click) on the Security tab in the left pane and then select (left click) the drop down for Password Strength under the section entitled Random password (for spontaneous access). Select (left click) the Secure (8 characters) option and then select (left click) OK on the bottom of the screen. See below screen shot.

General	Options for access to this computer					
	Personal password (for unattended access)					
Audio conferencing	Password		•••••			
Video	Confirm password		•••••			
naco	Manage additional Passwo	rds				
Advanced	🥊 🔲 Grant easy access		Configure			
	Random password (for spo	ontaneous access)				
	Password strength Sec		ure (8 characters) ~			
	Rules for connections to this computer					
	Windows logon Not allowed			~		
	Black and whitelist		Configure			

Left click on the Team Viewer icon 😔 in the lower right-hand corner of your screen where all the icons are located. A box will now appear with the settings you can give to the software vendor to make the secure connection. See example screen shot below. \* NOTE: Each ID and Password will be unique to the workstation you are using. \*

