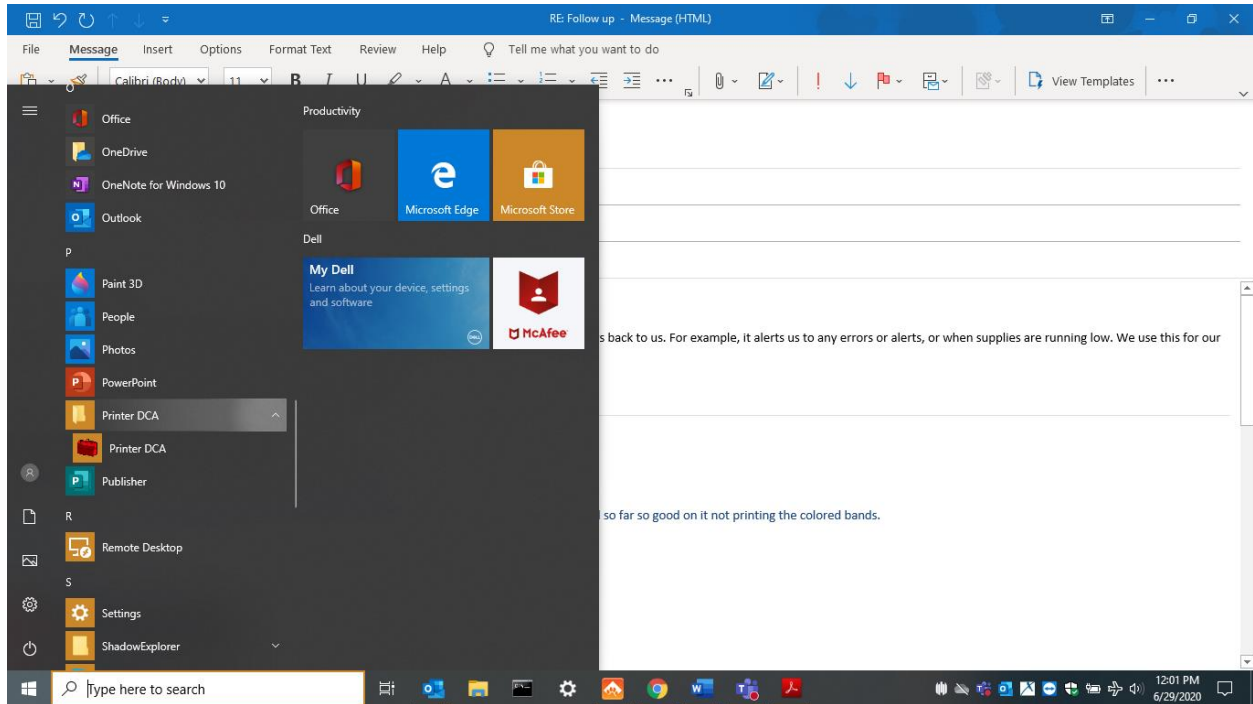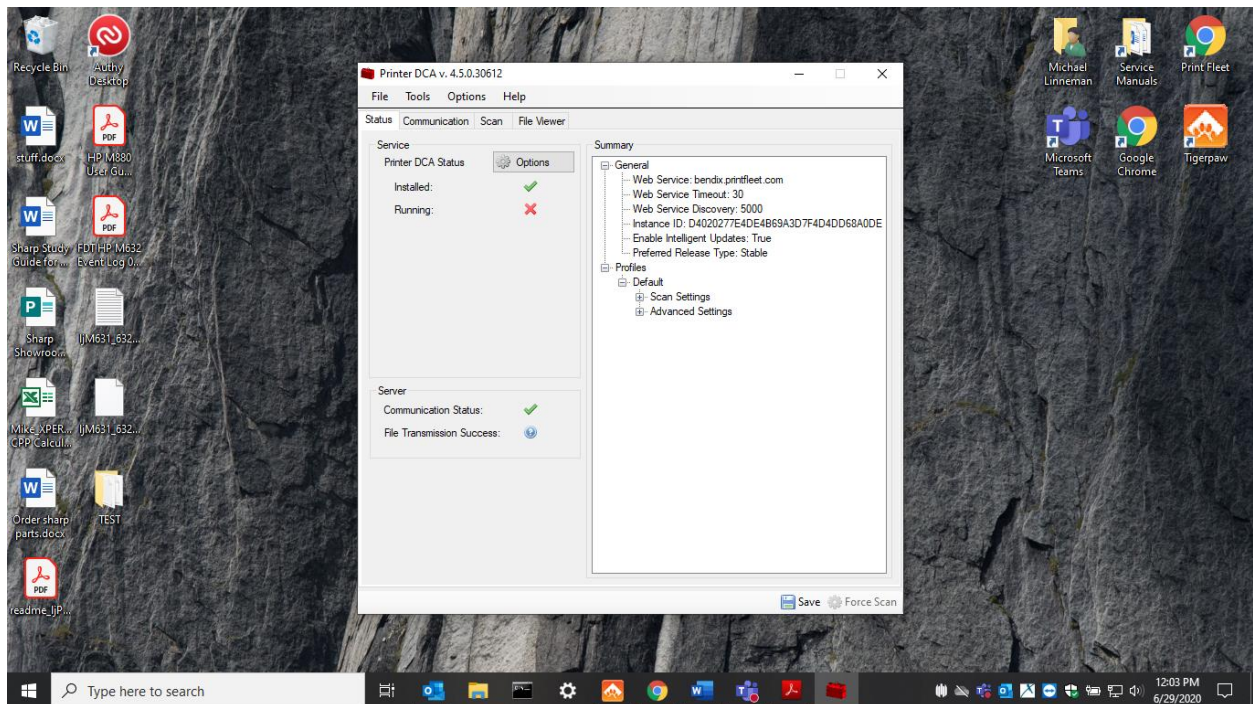# Restarting a 'Stale' DCA agent.

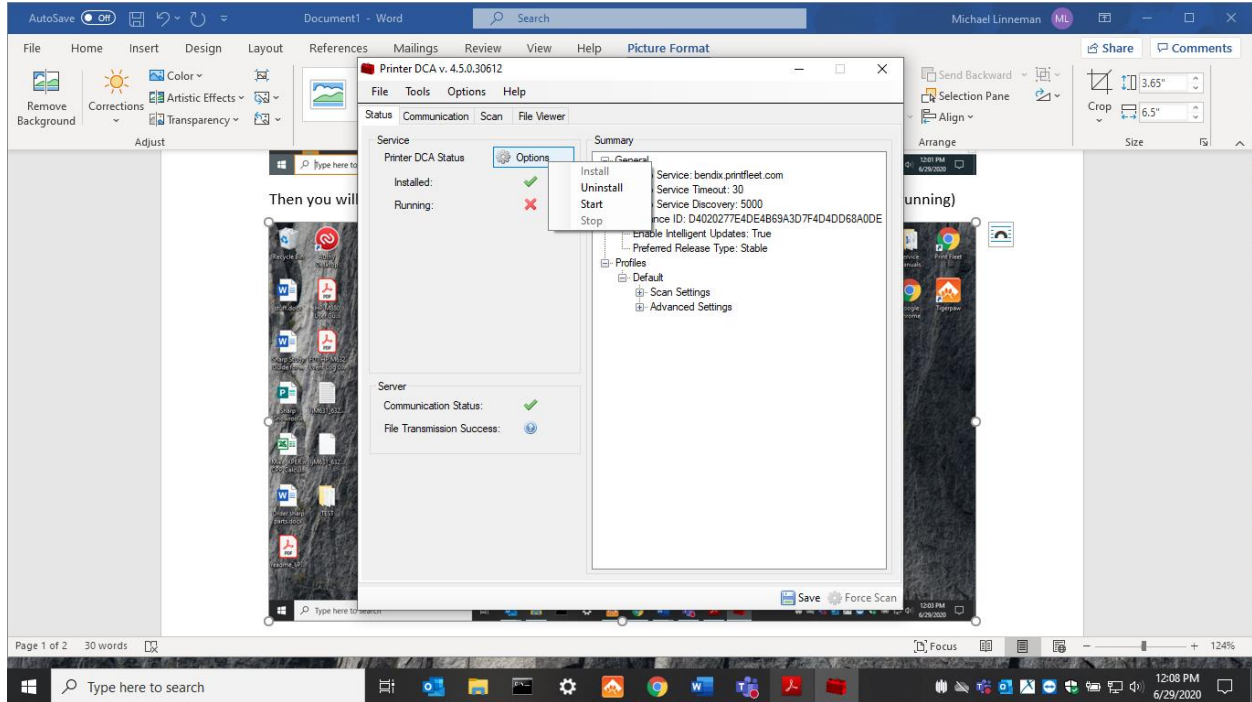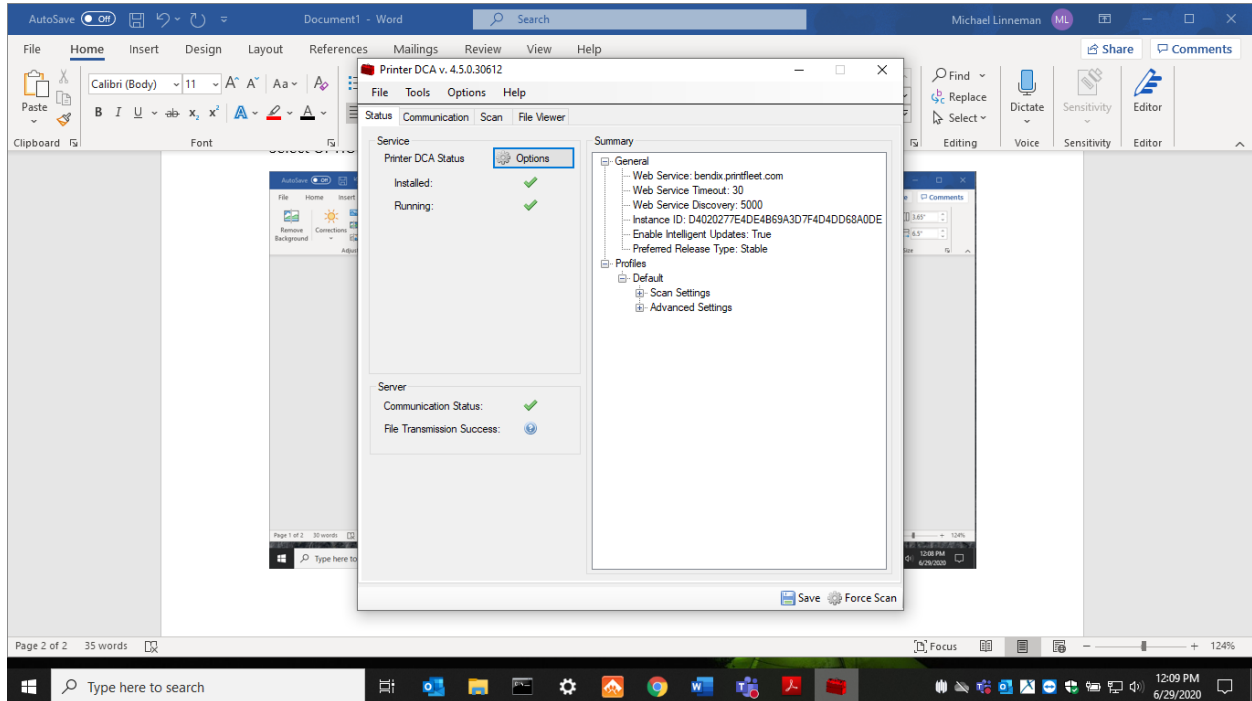In **APPS**, select **Printer DCA.**

Then you will see a **dialog box** open, (note the red X indicating that the process is not running)

Select **OPTIONS** and then **START**

It will then look like this once it is running….

Close the application, it will remain running in the background as a service.